



**Academic seminar organized by the research group 'Public Administration & Management' (University of Antwerp) and Utrecht University School of Governance in collaboration with Jean Monnet Center ACTORE**

University of Antwerp Walschapskamer, Hof van Liere, Prinsstraat 13, 2000 Antwerpen  
8-9 November 2017

**Studying mismatches:  
agency performance, reputation and legitimacy in complex environments**

**Aim**

The seminar aims to further define the collaborative project on mismatches between agency reputation, legitimacy and performance, by

1. Building consensus on concept definitions and demarcations, resulting in a shared analytical framework
2. Developing a shared understanding of the theoretical foundations and directions of the project: which theoretical questions does the project aim to answer?
3. Exploring avenues and plans for empirical research
4. On the basis of the above discussion, define the envisioned output and outcome of the project and next steps to get there.

**Program**

The workshop runs from Wednesday November 8 10.30, to Thursday November 9, 13.30. We will roughly spend the first day of the workshop on the first two questions and the second day on the second two.

The planning is as follows:

**Wednesday 8 November** (Walschapskamer, Hof van Liere, Prinsstraat 13, 2000 Antwerpen)

10.00: Welcome coffee

10:30: Start of the seminar

10.45 – 12.45: Presentations on conceptual and theoretical definitions

12.45-13.30: Sandwich lunch in Hof van Liere

13.30-15.00: Proceeding the conceptual-theoretical discussion (potentially in subgroups)

15.00-15.30: Break

15.30-17.00: Drafting the conceptual, theoretical and analytical model for the project

18.00: Walk to the MAS and overview of the city

19.30: Dinner at Restaurant De Kaai (Rijnkaai 94, 2000 Antwerpen)



**Thursday 9 November** (Walschapskamer, Hof van Liere, Prinsstraat 13, 2000 Antwerpen)

8.00: Welcome coffee

8.15: Start of the seminar

8.15 – 10.00: Short presentations and discussion on empirical ideas

10.00-10.30: Break

10.30-12.30: Discussion on the collaborative project: form, focus, timing, actors...

## Participants

The list of participants consists of

- Koen Verhoest (University of Antwerp)
- Sharon Gilad (Hebrew University)
- Saar Alon Barkat (Hebrew University)
- Stefanie Beyens (Utrecht University)
- Judith van Erp (Utrecht University)
- Lauren Fahy (Utrecht University)
- Sjors Overman (Utrecht University)
- Heidi Houlberg Salomonsen (Aarhus University)
- Jan Boon (University of Antwerp)
- Madalina Busuioc (University of Leiden)

The following researchers will participate in some parts of the program or during the dinner:

- Bjorn Kleizen (University of Antwerp)
- Jan Wynen (University of Antwerp)
- Esther van Zimmeren (University of Antwerp – Law Faculty – member of Actore)

## Practicalities

The workshop location will be [het Hof van Liere, Prinsstraat 13, 2000 Antwerp](#), which is about 12 minutes walk from the central station. See the map below



Room is 'Walschapskamer'

The screenshot shows the mappy.com website interface. The browser address bar displays the URL: <https://nl-be.mappy.com/itinerary#/1/M2/itinerary/IFRCentraal%20Station%20-%20Pelikaanstraat%2C%20202018%20AntwerpenTOI>. The page title is "Lege pagina". The browser tabs include "Weer, buien radar Ant...", "Nieuw tabblad", "Hof van Lier - Congr...", and "Routeplanner met...".

The mappy.com logo is in the top left. Below it, the starting point is "Centraal Station - Pelikaanstraat, 201" and the destination is "Universiteit Antwerpen - 13 Prinsstraz". The travel mode is set to "Voetganger" (Walking), with a distance of "1.3 KM > TE VOET" and a time of "20 min". Other modes shown are "AUTO" (6 min, 0.19 €) and "FIETS" (0 min). There are buttons for "BOEKTAAGT" and "Andere oplossingen".

Advertisements include "BIZZCOVER DE REFERENTIEBLOG DOOR EN VOOR ONDERNEMERS" with a "Ontdek BIZZCOVER >" button, and "BNP PARIBAS FORTIS". A WWF banner at the bottom of the map reads "Fewer than 30 vaquitas left in the world But We Can Save Them".

The Windows taskbar at the bottom shows the time as 11:18 on 24/10/2017.



## Some information on the research group Public Administration and Management (PA&M)

The research group Public Administration and Management (PA&M) is a part of the Department of Political Sciences of the UA (Faculty of Social Sciences), with 12 FT professors and more than 80 researchers. The central research issue is how public administration systems cope with and integrate changing and partially conflicting (institutional) logics arising from their legal and political environment, administrative reform ideas and expanding interactions with private stakeholders. The research agenda of PA&M focusses on three research themes: (a) public administration and law, which studies the interaction between public law and administrative reforms; (b) public administration information and performance, which studies the use of performance information in decision making and management in public administration; (c) public administration and governance, which studies the governance and coordination of public tasks in complex multi-actor settings. The research group PA&M has currently 23 members (full-time or part-time), with three professors and 20 researchers, of which 17 paid and three voluntary (15 phd's, 4 post docs and one senior researcher)

## Some information on ACTORE, Jean Monnet Center of Excellence

ACTORE is the Jean Monnet Centre of Excellence of the University of Antwerp. ACTORE stands for Antwerp Consortium on the Organization of Rulemaking and Multi-level Governance in Europe. ACTORE brings together scholars from law, public administration and political science with multidisciplinary expertise in multi-level and multi-actor organization of the EU. Two research groups are involved besides PA&M, being ACIM, the Antwerp Centre for Institutions and Multilevel Politics as well as Government and Law. <https://www.uantwerpen.be/en/rg/actore/>