

# Kan ook *jij* een ondernemer zijn? De ondernemende *mindset* en ondernemerschap-in-actie

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# Content

- **What sets entrepreneurs apart? What is “an entrepreneurial mindset”?**
  - Motives (and risk propensity) (note that in this class, we only focus on explicit motives)
  - Ones you understand your motives better: GRIT
    - Consistency of Interest
    - Perseverance of Effort
- **Entrepreneurial decision-making logic (entrepreneurship-in-action)**
  - Entrepreneurs AND intrapreneurs

# What sets entrepreneurs apart?

Today's goal

Better understanding the entrepreneurial personality  
(cfr. psychological characteristics school) and the entrepreneurial mindset

Take a piece of paper or your smartphone, and write down 3 words that pop up in your mind when you think about “entrepreneurship”

# “THE” entrepreneur

## The common themes

Entrepreneurs:

TENACIOUS



FREEDOM



DIFFERENT



GOAL DRIVEN

**Entrepreneurs:**

**PERPETUATION**



**CONNECTING**



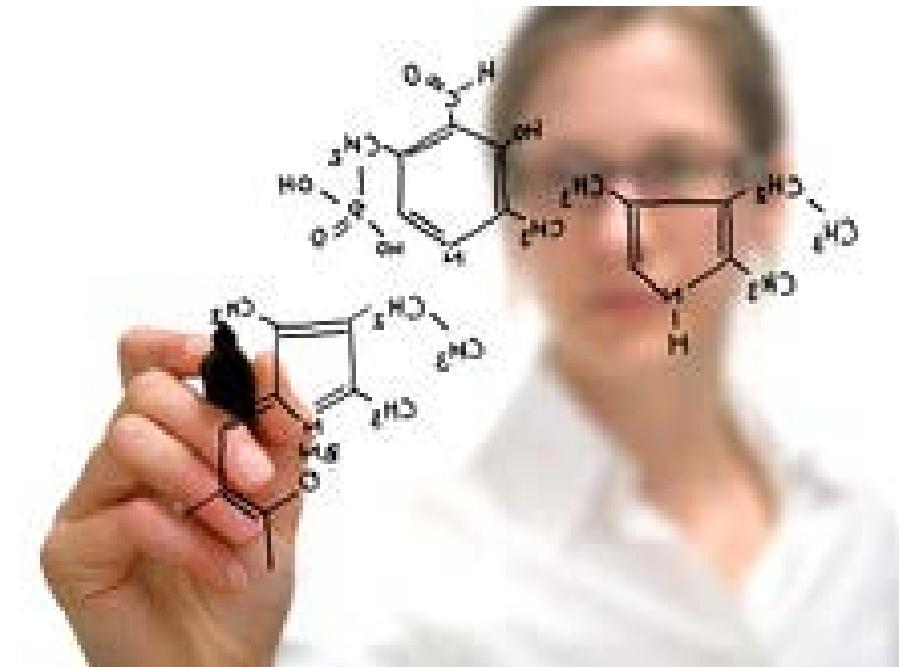
**CONTRIBUTING**

**CARING**

# Fact: no single formula

Contrary to what is said out there:

- There is no ‘one size fits all’ approach to entrepreneurship...
- Nor is there a simple secret formula that can be applied in the entrepreneurial venture



- We have unique personality characteristics and motivations that influence the way we set goals and channel the energy to reach them

# The “secret” might be...

- **Understand your personality and motivations**
- **As such:**
  - Be more **FOCUSED** in your goal setting
  - Have the **ENERGY** to reach these goals
- **Important!**
  - You will be **better able to reach your goals** if you understand your motives and personality

# Motives defined

- Internal state that impels people to goal directed actions: it **orients, selects and energizes an individual's behavior**
- Key feature: **be satisfied/avoid dissatisfaction**
- **McClelland, a well-known psychologist (1917-1998)**  
**Three main types of motivational needs:**
  1. Need for Affiliation
  2. Need for Power (dominance)
  3. Need for Achievement

**Carefully look  
at the next  
slide!**



Connect



Impress



# Motives orient behavior

- What did you see?
- The nice c



# Motives orient behavior



# #1 Need for Achievement

- Primary incentive is the desire to **'do something better'**
- People with high need for achievement seek to excel and **do better than 'the previous attempt'** (can be in small steps!!)
- Important: it is **done for 'its own sake'**
- Both becoming an entrepreneur and business success are facilitated if you have a strong need for achievement
- ... by fixing goals that they think they can achieve (**with a moderate risk**)
- Open for both **positive and negative feedback**



## #2 Need for Power

- Desire to have an impact on others, and the world at large
- By controlling them, impressing them, or otherwise influencing them
- Individuals high in need for power can choose careers in which they can have an impact on others such as in politics, teaching or entrepreneurship!
- Entrepreneurs with high need for power are expected to change the world, by bringing innovations and creating value
- They take **high risks** ...  
**(they want to get noticed)**



# #3 Need for Affiliation

- Need for establishing, maintaining and restoring warm affective ties with others
- Also include “friendship” between nations, regions, groups, ...
- People high in affiliation are usually very socially-engaged: make more phone calls, pay more visits, write more letters
- They also tend to avoid interpersonal conflicts
- They are expected to emphasize organizational goals aligned with it, like caring for the employees
- Risk averse
- ...Even at the cost of other dimensions such as growth or profitability
- ... but are more prone to bribing



# On which motive(s) would they score the highest? Why?



Former AB Inbev-CEO  
Carlos Brito (2005-2021)



Oprah Winfrey



Jamie Oliver, top-chef



Gordon Ramsay, top-chef

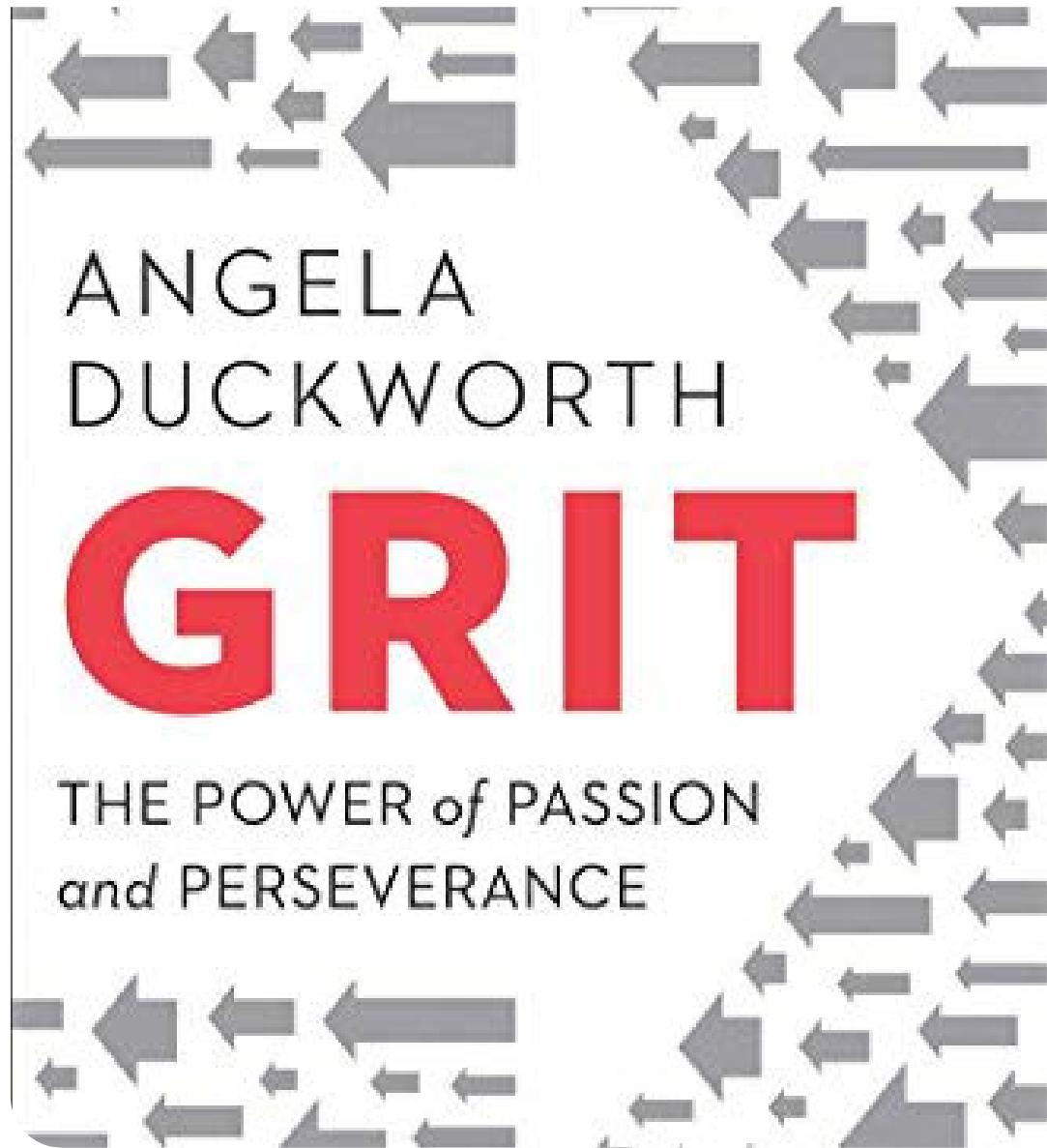
# On which motive(s) would you score the highest?

## Search for examples!

- 2 minutes discussion with your neighbour
- Class discussion!

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## GRIT

- TED talk Angela Duckworth --  
<https://www.youtube.com/watch?v=H14bBuluwB8>
- Write down words that grab your attention
- What is GRIT, according to the speaker?

# GRIT – consists of two dimensions



## Consistency of Interest

Setting goals and pursuing them – ‘*not just for a week or a month, but for many years’*



## Perseverance of effort

Setbacks do not discourage you, you finish what you start

# GRIT – the importance of a Growth Mindset



## Growth mindset

Failure is  
not  
a permanent condition!

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**IMAGINE**

**You want to START A BUSINESS  
or  
you are AN EMPLOYEE and want to START  
WORKING on AN INNOVATIVE IDEA**

**WHICH STEPS WOULD YOU TAKE?**



# BUSINESS PLANS

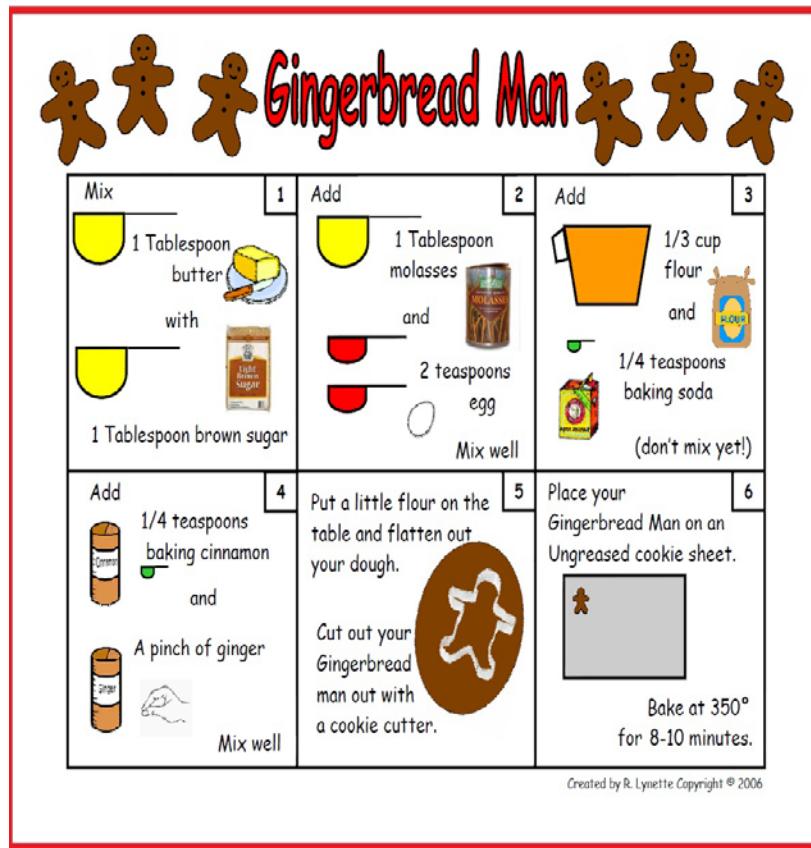
GOALS  
MANAGEMENT  
PRESENTATION  
AUDIENCE  
REVENUE  
STRATEGIC  
CONTENT  
STAKEHOLDERS  
ANALYSIS  
OVERUNS  
COSTS  
VENTURE  
EDIT  
PLANNING  
STATEGY



**“** "It's kind of like a  
box of chocolates,  
you never know  
what you're gonna  
get." **”**



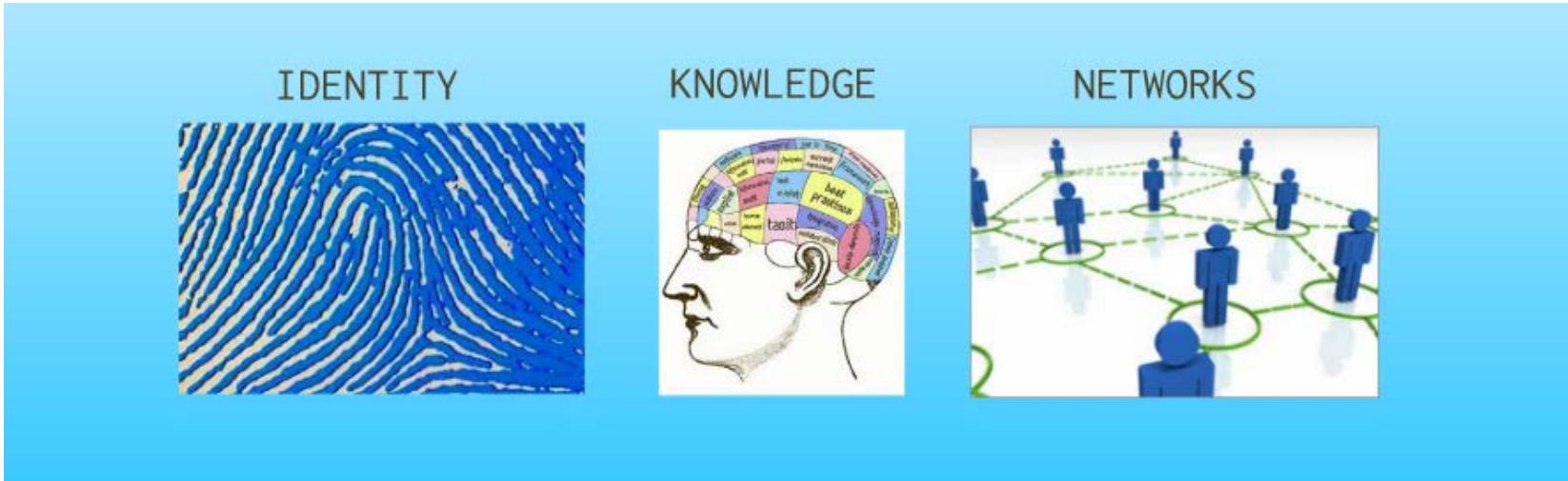
# Causation vs. Effectuation



# Effectuation: 5 Principles



# 5 Principles (1)



## Bird-in-hand principle

- **Look at the means you have**
- **Start with**
  - Who am I?
  - What do I know?
  - Who do I know?
- **Do not try to attain a certain goal; focus on the means you have to define your goal**

# 5 Principles (2)

## Affordable Loss principle

- **At each step, ask yourself:**
  - What can you afford to loose
  - Rather than what your expected return is
- **Allows you to experiment**
  - Relatively easy to change your course of action
- **« Controlled » risks**

- Almost every industry analyst and business reporter I talk to observes that eBay's strength is that its system is self-sustaining -- able to adapt to user needs, without any heavy intervention from a central authority of some sort. So people often say to me - "when you built the system, **you must have known that making it self-sustainable was the only way eBay could grow to serve 40 million users a day."**
- **Well... nope.** I made the system self-sustaining for one reason: Back when I launched eBay on Labor Day 1995, eBay wasn't my business - **it was my hobby.** I had to build a system that was self-sustaining... ...Because **I had a real job to go to every morning.** I was working as a software engineer from 10 to 7, and I wanted to have a life on the weekends. So I built a system that could keep working - catching complaints and capturing feedback -- even when Pam and I were out mountain-biking, and the only one home was our cat.

# 5 Principles (3)



## Crazy quilt principle

- **Building a network of self-selected stakeholders**
  - Importance of “being engaged”
- **Co-creation of the new market**
  - As such, you « control » the context (less uncertainty)



# 5 Principles (4)

## Lemonade principle

- ***Make lemonade out of lemons***
- Leverage surprises, you are not “afraid” of them
- **Be flexible**
- Don’t be focused on “what if” scenarios; **changes provide opportunities**



# 5 Principles (5)



## Pilot-in-the-plane principle

- You are **in control of your destination**
- You can **(co-)create the future**
- If you can control the future, **you don't need to predict it!**



“entrepreneurship is ... an **act of innovation** that involves endowing existing resources with new wealth-producing capacity” (Drucker, 1985)

# 5 Principles



# Thank you!

# EXTRA - Video – Steve Jobs

- YOUR TIME IS LIMITED | Steve Jobs | "Don't waste your life living someone else's"
- [https://www.youtube.com/watch?v=7222tn\\_OUOA](https://www.youtube.com/watch?v=7222tn_OUOA)
  
- Take a piece of paper or your smartphone
- Write down the words that grab your attention
- What's this video's message about?
  
- Class discussion
  - 'Follow your heart' → **will you follow dogma's?**
  - 'Every day counts, every day can be your last' → **grab opportunities to improve the world**
  - 'Now, you are 'the new'. You will gradually become 'the old' → **what will be your contribution to society?**
  
  - 'You need others' → **your network is like a patchwork, interact and use it!** → see video posted as preparation for this class